Estelar Virtual

PRIVACE POLICY

Made by

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GDPR information clause

1. Responsable

The personal data that you provide us is incorporated into a personal data treatment VIRTUAL PILOTS who's responsible is Estelar Virtual (ETR). If you wish, you can contact the person in charge by email: support@flyvirtualestelar.cf

2. Information Retained Through the use of our Services

In order to provide you services related to Virtual Star and comply with our rules and regulations, our servers retain certain information such as your name, surname and a password (which is automatically encrypted and only visible to the staff of the virtual airline, but not decryptable / decryptable). This information is retained only for use of our automated flight reservation system (At the moment none of your data is sent to third parties). To use the office with Simbrief (if you wish) you would have to have an account or create one.

This information is deleted if the pilot resigns or is expelled from the airline, the retention of the data is temporary. More basic information such as your name, surname, IVAO VID and nationality can be seen in our CrewCenter and webpage by any other pilot belonging to the virtual airline (Estelar Virtual)

3. Comunication Between you and Estelar Virtual

If you have questions, you can contact us at any time by email (support@flyvirtualestelar.cf). Your information will only be used to process your request.

4. Third Party Services

Estelar Virtual uses a Simbrief API (http://crew.flyvirtualestelar.cf) in its CrewCenter to perform its flight dispatch, you must have a Simbrief account if you want to use it but it is not mandatory, however we recommend it. Information about the Terms and Services and how Simbrief handles your personal data can be found on its website.

We also communicate data through a FSAirlines XML interface (a system of virtual airlines) which is the main requirement to fly with us (have an account with FSAirlines or create one). Information about the Terms and Services and how FSAirlines handles your personal data can be found on its website. This information is handled by the CrewCenter (http://crew.flyvirtualestelar.cf).

5. Vicibility and Publicy Accesible Information

5.1 Estelar Virtual Website

Names, identification numbers (also known as VIDs) and statistical information such as country, profile information such as ranges, anyone can see that information.

The information you provided during the registration process will be visible to certain members of the Estelar Virtual staff who have signed the appropriate confidentiality agreement (CA) with the exception of the names and country of residence that are visible to any registered user.

Of course, you have the ability to see all of your information.

5.2 Estelar Virtual CrewCenter

Names, identification numbers (also known as VIDs) and statistical information such as country, profile information such as ranges, anyone can see that information.

The information you provided during the registration process will be visible to certain members of the Estelar Virtual staff who have signed the appropriate confidentiality agreement (CA) with the exception of the names and country of residence that are visible to any registered user.

Of course, you have the ability to see all of your information.

5.3 Administrative Access to your Account

Certain information about your account is visible to staff members who have signed the appropriate confidentiality agreement (CA). These staff members are authorized to make changes to your account information in accordance with the scope of their obligations with your consent, or as necessary to ensure compliance with the Rules and Regulations.

5.4 Sharing your Information

Your information will never be sold to third parties. We will not disclose any personal data without your consent, unless:

- We are required by law to do so.

- Certain data may be shared with third parties; however, prior to disclosure, Estelar Virtual will ensure that the third party has signed an appropriate agreement with Estelar Virtual and that the data does not contain personal information or other information that may reveal your identity. This disclosure is limited to statistical data or technical data for research purposes.

  - If Estelar Virtual is ever acquired by another company, the user's information could be transferred to the acquiring party.

6. Information you provides on registration

When registering with Estelar Virtual, it is necessary to provide your real name, country of residence, email address, date of birth, IVAO VID, sex and telephone number. Your name, country of residence and VID of IVAO will become part of your public profile that can be seen by any registered user. Your email address will be used to send you notifications such as newsletters (NOTAMS), to facilitate a staff member to contact you directly. You always have the option to unsubscribe from any mass shipment provided by Estelar Virtual by contacting a staff member. Your date of birth will be used to verify that you meet our minimum age requirements to be a pilot and / or staff positions.

In addition, upon registration, a CrewCenter user account will be created for your use. The information provided during registration will be transferred to the CrewCenter (crew.flyvirtualestelar.cf) to create and manage your account.

7. Tus Derechos

7.1 Right to request access to personal data related to the interested party.

7.2 Right to request its rectification or deletion.

7.3 Right to request the limitation of your treatment.

7.4 Right to oppose the treatment.

7.5 Right to data portability

To exercise these rights, you can contact Estelar Virtual by sending a message to the email address (support@flyvirtualestelar.cf). Must attach a photocopy / scanner of your ID to your document in order to prove your identity. We will respond to your request as soon as possible and within the established deadlines.